



— A SENNECA COMPANY —

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## **Statement of Warranty (Limited Door and Frame Warranty)**

### **Warranty for Chem-Pruf P-Series Heavy Duty**

Chem-Pruf P-Series fiberglass doors are guaranteed for the life of the product against **delamination** and failure due to corrosion from the specific chemical environment named at the time of purchase. Chem-Pruf doors are also guaranteed for the life of the product to meet the door industry standards for flatness. Furthermore, all products are inspected prior to shipment and guaranteed against defective workmanship for a period of ten (10) calendar years after the date of purchase.

### **Warranty for Chem-Pruf P-Series Hurricane Rated**

Chem-Pruf P-Series Hurricane Rated fiberglass doors are guaranteed for the life of the product against **delamination** and failure due to corrosion from the specific chemical environment named at the time of purchase. Chem-Pruf Doors are also guaranteed for the life of the product to meet the door industry standards for flatness. Furthermore, all products are inspected prior to shipment and guaranteed against defective workmanship for a period of ten (10) calendar years after the date of purchase.

### **Warranty for Chem-Pruf P-Series UL Fire Rated**

Chem-Pruf P-Series UL Fire Rated fiberglass doors are guaranteed for 10 years against **delamination** due to corrosion from the specific chemical environment named at the time of purchase. Furthermore, all products are inspected prior to shipment and guaranteed against defective workmanship for a period of ten (10) calendar years after the date of purchase.

### **Warranty for Chem-Pruf P-Series Pharmaceutical**

Chem-Pruf P-Series Pharmaceutical Duty fiberglass doors are guaranteed for the life of the product against delamination and failure due to corrosion from the specific chemical environment and cleaning agents named at the time of purchase. Furthermore, all products are inspected prior to shipment and guaranteed against defective workmanship for a period of ten (10) calendar years after the date of purchase.

### **Warranty for Chem-Pruf P-Series Frame and Windows**

Chem-Pruf P-Series fiberglass frames and windows, welded corners and chemically bonded hinge reinforcements are guaranteed for the life of the product against failure due to corrosion from the specific chemical environment named at the time of purchase. Furthermore, all products are inspected prior to shipment and guaranteed against defective workmanship for a period of ten (10) calendar years after the date of purchase.

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## **Chem-Pruf P-Series Warranty for Engineered Duty door, frame and windows**

Due to the classified or protective nature of Chem-Pruf's P-Series Engineered Duty series of products, statement of warranty will be conveyed in writing to the owner at time of purchase. No other Chem-Pruf warranty written or implied shall be applicable.

### **Conditions, Exceptions, and Remediations:**

1. A new door will be offered in replacement of the original door or the factory price refunded at the option of the door manufacturer.
2. This guarantee does not extend to failure caused by excessive wear and tear, physical abuse, improper installation, unauthorized cuts or bores, improper maintenance, thermal bow (as recognized by industry standards) or bond separations that exhibit substrate fiber tear.
3. Factory applied gelcoat or color topcoat is excluded from this warranty.
4. Delamination is limited to separation of the door face laminate from the fiberglass tube, honeycomb, or mineral door core, and/or separation of the layers of fiberglass and resin that make up the door skin. Pinholes, edge cracking of any length, and/or edge splitting that does not exceed ¼" in depth is considered cosmetic, and is not covered as part of the delamination warranty due to the sacrificial nature of the fiberglass edge strip.
5. Should a problem with any Chem-Pruf P-Series product arise, the customer should inform Chem-Pruf Customer Service Department in writing immediately and call. Chem-Pruf must be notified and provided with sufficient time to remedy any product deficiencies that require factory attention. This time period may include but is not limited to production lead times, travel time and raw material lead times.
6. Chem-Pruf will not be responsible for any charges or back charges related to unapproved repair, product installation, removal, and/or re-installation. Defective product shall not be installed prior to correction.
7. Chem-Pruf reserves the right to approve all repairs or remediation to any Chem-Pruf P-Series product. Any repairs, remediation, or modifications undertaken without expressed written approval from Chem-Pruf shall be the responsibility of the customer and may void any warranty. If required as a part any factory approved repair, all service time and labor rates shall be determined by Chem-Pruf.
8. Chem-Pruf liabilities are limited to repair, replacement, or refund of the factory quoted price (Chem-Pruf's option). Under no conditions shall Chem-Pruf be liable or have any obligation for losses, expenses, litigation fees, damages including loss of use, loss of profits, damage to persons or property, or any actual, incidental, liquidated, or consequential damages.
9. All returned orders to Chem-Pruf must have a Chem-Pruf issued RMA number prior to shipment. Only Chem-Pruf customer service or management shall have authority to issue RMA numbers.
10. Items damaged in shipment are considered freight damage thus freight claims shall not be considered part of the Chem-Pruf P-Series Warranty.
11. Any products not manufactured by Chem-Pruf supplied with and/or installed on Chem-Pruf P-Series products are covered by the original manufacturers' warranty and are excluded from any Chem-Pruf warranty. Any damage to a Chem-Pruf product caused by products not manufactured by Chem-Pruf shall be excluded from the Chem-Pruf warranty.
12. Chem-Pruf shall have no obligations under this warranty unless and until full payment for the entire order has been received by Chem-Pruf within standard payment terms as set fourth by Chem-Pruf.
13. Chem-Pruf reserves the right to improve products, make changes in specifications, designs and standard equipment without prior notice and without incurring obligation